

## APPLICATION MANAGEMENT OUTSOURCING FROM LOGICALIS SUPPLIES ALL THE SERVICES YOU NEED TO SUPPORT YOUR APPLICATIONS AT A FIXED COST.

### APPLICATION MANAGEMENT OUTSOURCING

Corporate applications are continually growing in number and in complexity. Keeping up with the challenges they bring requires a high level of technical expertise and a considerable amount of time. Application Management Outsourcing (AMO) from Logicalis allows us to take responsibility for the development and/or management of your production software.

From enterprise websites to world-class ERP software to legacy applications, we supply all the services you need to support and extend your applications with a fixed cost. In addition to cost savings, you can expect better availability, performance, and internal customer satisfaction.

### AMO Services Include:

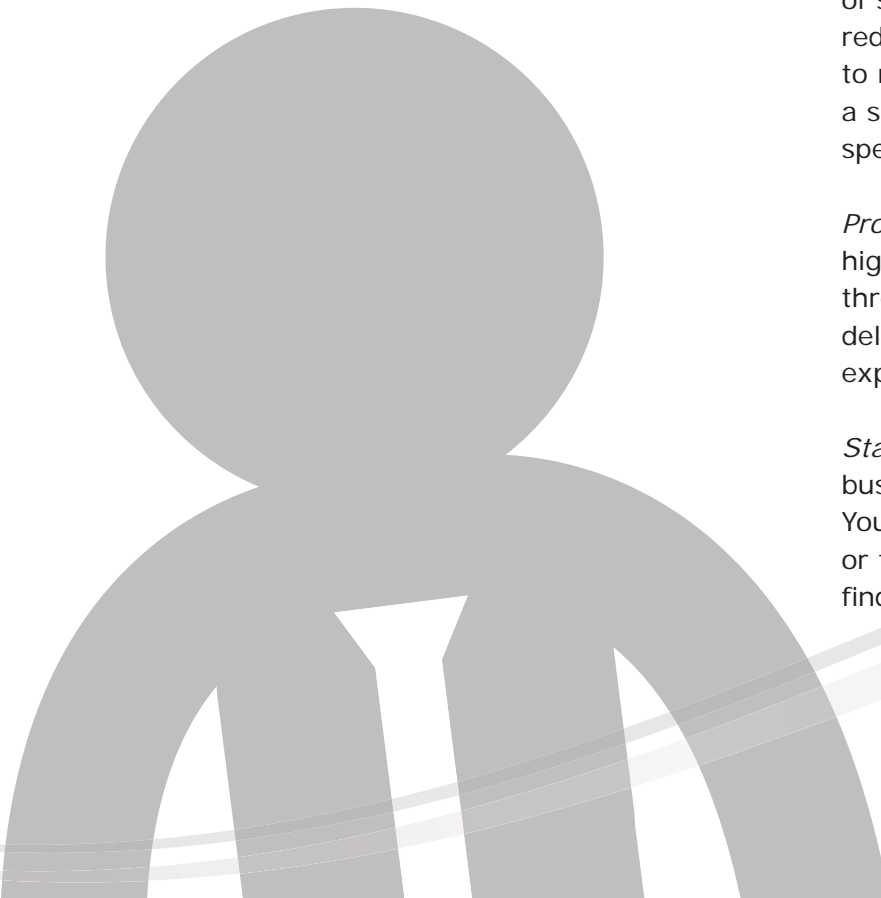
- Technological visioning and roadmap
- On-site, on-shore, or off-shore support and development
- Feature/release management
- Code management
- Testing services
- Performance testing
- Bug/ticket management
- Help desk support
- Application monitoring

### BENEFITS

*Control Costs:* Developing and maintaining applications can easily consume a big part of your IT budget. AMO can help you reduce the amount of skill needed for in-house development to reduce your bottom line. AMO services allow you to maintain the development you need utilizing a shared-cost model—significantly reducing your spending on application maintenance.

*Problem Resolution:* AMO allows you access to highly skilled application architects who can work through the complexities of your software and deliver the world-class environment your users expect.

*Staffing Availability:* AMO takes IT out of the HR business by providing you the resources you need. You will no longer be faced with developer turnover or the extreme costs and time associated with finding the right resource.



“There were many sleepless nights. It is a true testament to Logicalis that they stepped up and stuck with us. They took the time to learn about my organization and my staff and were as much involved in building a solution as we were.”

Christy Brice, CIO, Visiting Nurse Health System

#### **DELIVERY METHODS**

*Virtual Support Team:* The Virtual Support Team from Logicalis provides an application manager and a team of technical experts to support your application through remote and on-site assistance that is billed against a pre-purchased block of hours. This gives you the extended support you need and allows you to take full advantage of our technical expertise without the hassle and expense of hiring full-time employees.

*Application Management:* If you are looking for guaranteed performance and functionality with 24x7 support, Logicalis Application Management is the answer. We can take complete ownership of your application(s) and all supporting technologies for a fixed monthly fee.

#### **OFFERINGS**

Application Management Outsourcing is part of our larger Outsourcing Services, which also include:

**IT Contract Management** – Ensures that your assets are properly supported throughout their lifecycle while significantly reducing IT costs.

**Managed Services** – A proven, cost-effective way to deliver higher service levels to your organization at a fraction of the price you are paying today; we can help you manage many aspects of your IT operations with a predictable monthly fee.

**Software as a Service (SaaS)** – We offer a variety of services through the SaaS model that include access to the software and resources you need to obtain the greatest benefit from hosted, on-demand applications.

#### **OUTSOURCING SERVICES BENEFITS**

Supplementing your application and IT infrastructure needs with outsourcing services is a great way for you to save money and streamline the efficiency of your IT environment.

## **WHAT CAN WE DO FOR YOUR ORGANIZATION?**

Contact Logicalis to learn how we can help you realize the benefits of Outsourcing Services. Visit us on the Web at [www.us.logicalis.com](http://www.us.logicalis.com) or call 866-456-4422 today.

