

OUTSOURCING SERVICES FROM LOGICALIS CAN SAVE YOU MONEY AND STREAMLINE THE EFFICIENCY OF YOUR IT ENVIRONMENT.

OUTSOURCING SERVICES

How can you maintain your current IT environment, manage increased service requests, and invest in new business initiatives? By outsourcing the fundamental IT services your organization requires in order to survive, while focusing your IT resources on specific business-directed initiatives, you can provide essential services and reduce costs.

We understand the pressure your IT organization faces to demonstrate that technology spending contributes to business growth. And we understand the reality that existing infrastructure, systems, and processes must be monitored, managed, and supported 24x7 without fail.

OUTSOURCING SERVICES BENEFITS

Supplementing your application and IT infrastructure needs with outsourcing services is a great way for you to save money and streamline the efficiency of your IT environment.

Consider the following benefits that Logicalis Outsourcing Services can deliver:

- Reduced costs and clear ROI
- Peace of mind with 24x7 proactive monitoring and management
- Single point of contact
- Managed IT environment with predictable monthly fee
- Access to highly skilled technical resources
- Fully mature ITIL processes—change, incident, problem, and service-level management
- Resources allocated to strategic projects instead of day-to-day management
- Ability to meet service-level-agreement commitments

Let us show you how Outsourcing Services from Logicalis can super-charge your IT team.



“Because of Logicalis, I’m able to spend my time working on software development projects that provide clear value to the organization.”

Ravi Tanikella, CIO, Guiding Eyes for the Blind

OFFERINGS

Outsourcing Services include the following:

Application Management – We take responsibility for the development and/or management of your production software; all the services you need to support and extend your applications with a fixed cost.

IT Contract Management – Ensures that your assets are properly supported throughout their lifecycle while significantly reducing IT costs.

Managed Services – A proven, cost effective way to deliver higher service levels to your organization at a fraction of the price you are paying today; we can help you manage many aspects of your IT operations with a predictable monthly fee.

Software as a Service (SaaS) – We offer a variety of services through the SaaS model that include access to the software and resources you need to obtain the greatest benefit from hosted, on-demand applications.

CASE STUDY – GUIDING EYES

Guiding Eyes for the Blind is an internationally accredited, nonprofit guide dog school that has been providing blind, visually impaired, and special needs individuals with superior Guiding Eyes dogs, training, and lifetime support services for more than 50 years. Headquartered in Yorktown Heights, NY, Guiding Eyes employs more than 120 people who raise, care for, and train dogs from an established gene pool and make them available to recipients free of charge.

The life-changing services that Guiding Eyes provides also depend on an information technology infrastructure that serves as the nervous system for the entire organization—including an onsite veterinary hospital and its offsite community of volunteers and service dog users. Guiding Eyes looks to managed services from Logicalis to keep its IT infrastructure functioning smoothly, so that its IT staff can concentrate on using innovative technology to respond to its users’ unique demands.

Read the full case study online at <http://www.us.logicalis.com/GuidingEyes>

WHAT CAN WE DO FOR YOUR ORGANIZATION?

Contact Logicalis to learn how we can help you realize the benefits of Outsourcing Services. Visit us on the Web at www.us.logicalis.com or call 866-456-4422 today.

