Logicalis + Cisco:

The Easiest Way to Start Your Cloud Journey

Today's boundary-less organizations must communicate and collaborate with multiple constituencies across a plethora of geographies, networks and devices with the greatest security, reliability and cost efficiency.

As they seek greater agility and flexibility in their communications stack, these organizations are turning to cloud-delivered unified communications as a service (UCaaS) platforms.
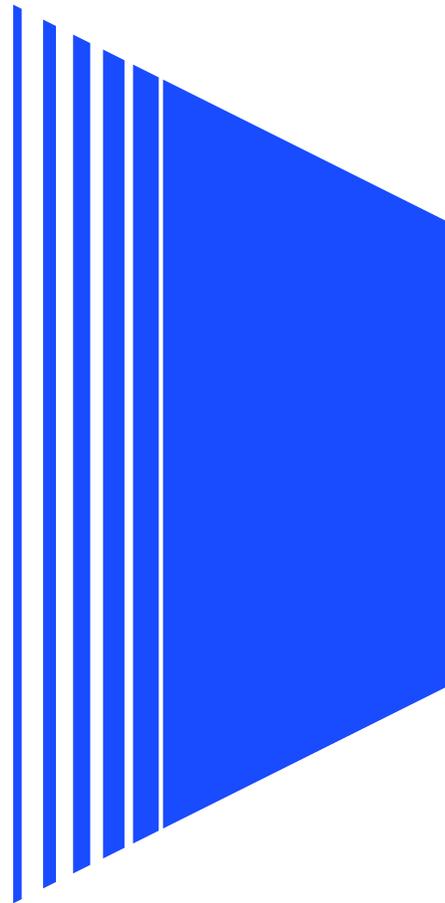
Hosting Cisco UCM in the cloud

Cisco Unified Communications Manager Cloud (Cisco UCM Cloud) delivers enterprise-grade UCaaS for midsized businesses to the largest enterprises. It combines voice, video, messaging, meeting, presence and mobility with the benefits of Cisco endpoints—from IP phones to web, mobile and desktop clients—as well as third-party devices.

Planning for a seamless migration

Logicalis will work closely with you to assess your environment and ensure that Cisco UCM Cloud makes the most of your existing investments.

We'll also create a migration plan for the smoothest migration with little to no downtime. If you already have the latest version of UCM on-premises, nothing changes—all integrations, gateways, user/admin experiences, etc. remain the same. If you don't have on-premises Cisco UCM, Logicalis can design and implement a new UC solution based on Cisco UCM Cloud.

Making the connection to the cloud

Logicalis will then connect you to the Cisco Webex Cloud with a private dedicated instance that provides Mobile and Remote Access (MRA).

Once migrated, Logicalis will meet with you periodically to ensure that your service is optimized to meet your needs and that you're seeing maximum ROI. We'll provide Level 1 support and work closely with Cisco to ensure that updates go smoothly.

We can also help with any other integrations, such as contact center, paging or other third-party applications from any cloud, hosted or on-premises deployments.

Moving to a consumption-based OpEx model

Maximize value with a Cisco Enterprise Agreement and enable services and support for everyone in your organization.

- Mix and match between cloud and on-premises services to meet your needs.
- Reduce upfront technology costs with predictable subscription model.
- Add the services and support you need, as you need them—all on one contract!
- Protect your technology investment by building on your existing deployment.

What you can expect from Cisco UCM Cloud:

- Immediate access to the latest functionality – Enjoy features, functions and security updates as they become available—no need to spend time on upgrades or patches.

- Business innovation, not task management – Offload management of non-critical apps so you can focus on managing mission-critical services and innovation.

- Secure, compliant environment – Supports the latest authentication, encryption and communication protocols, complies with key industry certifications and secures data and communications for vertical customers globally.

- 24/7 service desk support – Enjoy Level 1 support from skilled Logicalis technicians with escalation to Cisco engineers, if needed—it's the best of both worlds!

- Flexible Cisco services – Get Webex Teams with your Collaboration Flex Plan subscription and add Webex Meetings and other capabilities as you need them.

- CapEx to OpEx flexibility – Cut your hardware spend and get a predictable monthly charge based on usage—a much easier way to manage your budget.

- Rich collaboration options – Open and interoperable to support industry standards, multiple gateways and a broad ecosystem of third-party integrations and solutions.

- Always connected, always available – Logicalis will connect you to the Cisco Webex Cloud via dedicated, private connection (no multi-tenancy).

- Redundancy and survivability – Get redundancy via two Cisco Webex data centers with survivable remote site telephony (SRST) and seamless transitions during failure/restore.

Logicalis' Unified Communications Services

Logicalis offers a comprehensive set of services to assess, consult, design, implement and proactively manage your Cisco UCM Cloud instance, including:

Consulting: Services designed to help you align technology to business goals

Strategy: Workshops developed to help you with the right strategy for results

Professional: Expertise needed to implement solutions by our certified engineers

Managed: Day to day operational support of your on-premise and cloud technology solutions

End User: Services designed to support end users including service desk, adoption and collaboration

Use cases

Cisco UCM Cloud is ideal for organizations with 1,000+ knowledge workers (those with email accounts) with any of these requirements:

- Customized private cloud instance
- IT integrations
- On-premises survivability
- Advanced emergency response features
- Support for VDI environments
- Advanced calling feature customizations

Logicalis + Cisco: Taking your business seriously

Cisco is the undisputed industry leader in enterprise call and session management platforms, with more than 300,000 customers worldwide and more than 120 million Cisco IP phones and soft clients deployed. Logicalis, an award-winning managed services provider and one of just five Cisco Global Gold-certified partners, is trusted around the world to deliver UCaaS expertise you can count on.

Together, through our more than 20-year strategic partnership, we deliver solutions that maximize existing investments, meet your needs and drive confidence.
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What we can do for your organization?

Contact Logicalis to learn how we can help.

Visit
www.us.logicalis.com

Call
866 456 4422