

GovEd Services for

State & Local Governments

Logicalis helps you create an agile digital government that delivers services more fluidly, transparently, securely, and cost-effectively, enabling you to achieve business outcomes and improve the citizen experience.

Today's state and local governments must prepare for the unexpected, while meeting the fast-changing demands of digital citizens. But aging infrastructures, inefficient processes and workflows, staff turnover, and capital-intensive approaches no longer meet the moment. Logicalis combines expert tools, partners, and people to help state and local governments build a long-term strategy that systematically operationalizes your IT environment and creates an agile digital government that delivers services more fluidly, transparently, and cost-effectively—all while preserving capital funds.

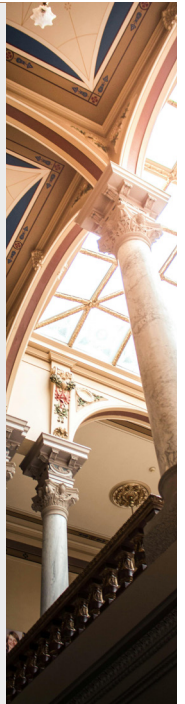
Protect critical infrastructure

Ransomware and other attacks on the nation's critical infrastructure—much of which is owned by state and local governments—can lead to service disruptions with significant downstream impacts. An ISO 27001:2022-certified provider, Logicalis takes a holistic, architectural approach to your security infrastructure and leverages proven, industry-standard cybersecurity frameworks to help align your security strategy to your operational goals. Our managed, cloud-based security services and solutions synchronize your people, processes, and technologies and weave real-time security telemetry and response throughout your entire digital ecosystem to protect your data and infrastructure.

Logicalis is ISO 27001:2022 Certified for Information Security Management

CIO Top 10 Priorities¹

1. Cybersecurity and risk management
2. Digital government/digital services
3. Reimagined workforce
4. Legacy modernization
5. Identity and access management
6. Cloud services
7. Consolidation and optimization
8. Data and information management
9. Broadband and wireless connectivity
10. Customer relationship management



Connect the community to services

Cities and states seek “smart” and IoT-connected networks that meet users where they live, work, and play. Logicalis can help you deploy newer technologies, such as automation and AI/machine learning. We can help build an agile, adaptable, and intelligent next-generation network; optimizing digital performance and user experience while mitigating risk, optimizing costs, and reducing carbon impact. Our wired and wireless and data center networks, along with our SD-WAN, network access and segmentation, and Private 5G solutions enable you to bridge the gap and provide last-mile connectivity.

Achieve efficiency and sustainability goals

Today's cities and states seek to increase operational efficiency and reduce their carbon footprint. Powered by our exclusive AIOps-powered Digital Fabric Platform and process automation capabilities, Logicalis drives enterprise-wide visibility, efficiency, and effectiveness. Ensure IT infrastructure health with KPI-based scores that roll up into 5 business-critical success factors—Reliability, Economic, Environment, Security, and User Experience. The more services you have contracted, the more complete a picture you'll have of your environment.

By themselves, the scores are simply point-in-time indicators of infrastructure health. Logicalis experts will analyze the data and provide prioritized, data-driven recommendations and advice; providing real value to your organization. The goal is to show you how and when to make technology investment decisions that will drive the biggest impact on your operations—now and into the future.

Benefits

- **Cybersecurity expertise** – Have managed security across your digital ecosystem from an ISO 27001:2022 certified partner.
- **IT modernization** – Preserve capital and maximize resources by operationalizing and digitizing your IT environment.
- **User experience** - Optimize the employee and public experience with AI-powered infrastructure services and solutions.
- **Workforce remediation** – Rethink IT and solve workforce challenges with an automated, services-first approach.
- **Last-mile connectivity** – Provide last-mile connectivity with one of two U.S./Global Partners Cisco partners authorized to deliver Private 5G as a service.

Technology solutions

Logicalis partners with industry-leading technology suppliers—Cisco, HPE, IBM, Microsoft, ServiceNow, and others—as well as numerous specialty partners to bring your IT vision to fruition.



Network

Wired / Wireless / SD-WAN / CASB / SASE

Architect a network for agility and flexibility so it can scale based on demand and react to change quickly.



Cloud

Private / Public / Hybrid Storage - Compute - DB

Accelerate cloud adoption with a foundation that delivers scalability, high availability, cost efficiencies and ongoing innovation.



Security

Sentinel SEIM / Defender / Secure Score

Integrate and orchestrate security across the entire digital ecosystem using a hyperscale cloud-native platform.



Workplace

M365 / Webex / Teams / Cloud Calling / Meeting Rooms / Identity & Endpoint Mgmt.

Build a workplace with digital technologies that balances productivity with employee empowerment.

Comprehensive IT services

- Consulting Services
- Strategy Development
- Solution Design
- Implementation Services
- Managed Services
- End-User Services
- Maintenance Services
- Adoption Services
- Microsoft Services



Additional capabilities

- Physical security, including access control and video surveillance, mass notification, A/V, and more
- Enterprise agreement and licensing management and support
- Logistical support, including burn-in, staging, configuration/reconfiguration, etc.
- 24/7/365 service desk with Level 1 and Level 2 end-user support
- ITSM and process automation and cost control
- Expertise with government procurement contracts

Case in point:

A county government

Challenge:

The CIO lost 75% of his network engineers to retirements and relocation.

Solution:

- **Logicalis Professional Services** (Network Assessment, Network & Security Remediation, firmware upgrades/equipment refresh)
- **Logicalis Managed Services** (for managed network and security services) via a GSA contract for beneficial pricing

Results:

The county now has a new operational service delivery model that provides 24x7x365 support, along with improved network visibility and proactive remediation for increased security.

They're considering additional managed services (compute, storage, database, backup, cloud, and others) to drive efficiency and ensure an exceptional experience.