

Technology Pillar	Solution Type	Service	Credit Estimate	Description
		Priority Ticket	10	When you declare an emergency ticket it will cost 10 credits for the
		Quarterly Workshops	4	Mandatory quarterly meetings to define objectives and goals
		Monthly Check-in	4	Monthly check-in calls to review progress against defined goals
Cloud	Logging	Log Analytics Workspaces	3-6	Create Log Analytics Workspaces per customer requirements.
Cloud	Logging	Resource Logging	3-6	Create diagnostic setting to send resource logs to Log Analytics Workspace
Cloud	Monitoring	Azure Monitor Logging	3-6	Configure Azure monitor logs that will be stored in Log Analytics Workspace
Cloud	Monitoring	Azure Monitor Logging	3-6	Configure Azure Monitor to monitor azure resources and provide real time
Cloud	Security	Azure Sentinel	6-11	Install and configure Azure Sentinel
Cloud	Billing	Cost Analysis	3-6	Enable Cost Analysis
Cloud	Billing	Usage Meters	3-6	Audit resource utilization for proper sizing
Cloud	Governance	Compliance Policies	3-6	Create compliance policies
Cloud	Patching/Maintenance	Azure ARC Deploy/Configure	6-11	Create Azure Arc instance. Deploy to VMs/Servers
Cloud	Security	Azure Defender Deploy	3+	Enable Defender. Deploy to VMs/Workstations/Servers
Cloud	Monitoring	App Insights Setup	3-6	Configure Azure Insights instance
Cloud	Security	Azure Key Vault - Service Principals	3-6	Create Key Vault and Service Principals
Cloud	Networking	Redeploy Azure Gateways	6-11	Redeploy Azure Gateways
Cloud	Governance	Azure Routing Resolutions	6-11	Establish/resolve Routing to Azure
Cloud	Governance	Build Roles and Access Policies	6-11	Build RBAC roles and Policies
Cloud	Security	Deploy Resource Group/Network/NSG	3-6	Deploy Resource Group/Network/NSG
Cloud	Security	Deploy Network Watchers	3-6	Deploy Network Watchers
Cloud	Automation	Automation Workshop	6-11	Baseline current customer requirements and pain points & Develop Strategy
Cloud	Automation	Provision infrastructure	11	Provision servers on Azure, AWS, VMware, etc... This can include adding to AD, configuration, adding roles, adding features, installing software.
Cloud	Automation	Verify/apply config standards	6	Insure consistency and correct for configuration drift.
Cloud	Automation	Automate AD account mgmt	6	Complex account creation, group membership, disabling, removal, archiving.
Cloud	Automation	Orchestration of complex processes	3	Example: Install a data collection app on Windows and Linux servers. Run the data collection. Copy the results from each server to S3 storage. Send notifications via email to indicate that the data collection is done.
Cloud	Automation	Orchestration of complex processes	3	Discovery of request / ask. 1 hour workshop to gather details and requests. Rescope after discovery.
Cloud	Automation	Apply updates and security patches	3	This can be done in a rolling fashion where x number of devices are updated
Cloud	Governance	Azure Policy Builds	3-11	
Cloud	Governance	Azure Compliance Policy Deploy	3-11	
Cloud	Security	Azure Defender Response	3-11	In Conjunction with SOC Managed Defender